



Schweizer Alpen-Club SAC
Club Alpin Suisse
Club Alpino Svizzero
Club Alpin Svizzer



General Terms and Conditions (GT&Cs) of SAC Hollandia Hut

1 Area of Application

The General Terms and Conditions (GT&Cs) apply to all reservations in the SAC Hollandia Hut and are based on the Regulations for Huts and Infrastructure SAC.

2 Guest Contract and Reservation

2.1 The guest contract is finalised directly and exclusively between the person making the reservation (hereinafter: the guest) and the hut warden of the SAC Hollandia Hut.

2.2 Reservations for accommodation and half board become binding for both parties as soon as they are confirmed verbally or in writing. The GT&Cs come into force with each confirmation.

2.3 For accommodation reservations made through the Online Hut Reservation System (OHRS) in the SAC Hollandia Hut it is obligatory to provide credit card details.

3. Advance Payment / Deposit

3.1 The hut warden of the SAC Hollandia Hut is entitled to request an advance payment / deposit to secure the reservation. The maximum amount of the advance payment / deposit may be the equivalent of the total value of the booked services. The payment must be transferred by the agreed date, otherwise the reservation will be deemed not confirmed. A refund will only be granted if the contract is cancelled in a timely manner in compliance with the Terms of Cancellation.

3.2 No advance payments may be requested for officially advertised section tours. Sections bear responsibility for any arising compensation in accordance with the Terms of Cancellation.

4. Terms of Cancellation / No-Show Charge

4.1 Cancellations, amendments and rescheduling of reservations are accepted free charge until 18:00 hrs 2 days before the booked overnight stay at the latest and shall be made through the OHRS or by telephone.

4.2 In the event of failure to communicate or late communication of cancellations, rescheduled reservations or changes in the number of guests, the hut warden of the SAC Hollandia Hut is entitled to charge a fee to the credit card on file. The terms of cancellation of the SAC Hollandia Hut are as follows:

Up to 1 days at 6 pm before arrival	free of charge
from 1 days after 6 pm before arrival	Price for halfboard per person and per night
on arrival day after 6 pm before arrival	Price for halfboard and night, per person and per night
No show	Price for halfboard, night and tourism tax Per person and per night

4.3 The no-show charge as specified in Art. 4.2 shall not apply if the guest can prove in writing through documented evidence that it is impossible to use the booked service due to weather events (a confirmed severe weather warning from MeteoSwiss or a confirmed avalanche hazard level rise in the SLF Avalanche Bulletin compared to the previous day) for the route and day in question. The hut warden of the SAC Hollandiahut must be informed by 18:00 hrs on the day prior to the date of the booked overnight stay.

4.4 Art. 4.1, 4.2 and 4.3 also apply in the event of early departure.



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5. Withdrawal by the Hut Warden

The hut warden of the SAC Hollandiahut may withdraw from the contract under the following conditions:

- Force majeure or other circumstances beyond the control of the hut warden.
- Guest clearly violates the SAC hut rules during his or her stay;
- The purpose or reason for the stay is in breach of the law.

In the event of a contract withdrawal by the hut warden for the aforementioned reasons, the guest shall not be entitled to compensation for damages incurred. Payment for the booked services remains due in principle within the scope of the Terms of Cancellation, except in cases of force majeure.

6. Obligation of Identification

6.1 Discounted overnight rates for SAC members and members of reciprocating organisations shall only be granted upon presentation of a valid identity card.

6.2 Free overnight stays for mountain guides practicing their profession shall only be granted upon presentation of a valid IVBV credentials as well as the membership card of the SAC or a reciprocating organisation.

7. Payment

7.1 Charges for board and accommodation are to be paid on the day of departure at the latest. Payment by credit card, electronic transfer (e-payment) or foreign currencies is only possible upon availability and prior agreement.

7.2 In unattended SAC huts, payment must be made in cash in the designated cash box, via Twint or via bank transfer within 10 days of the stay.

8. Late arrival

Dinner is served promptly at 6 p.m. If you arrive late after 6 pm without an excuse or prior notice (by phone!), we will charge a fee of CHF 10 per person.

9. Self-catering

According to the SAC Hut Regulations, self-caterers are charged a usage fee of CHF 10 per person per night for the use and provision of the infrastructure, its maintenance and energy.

10. Half board / Allergies / Special diet

If you have allergies, intolerances (lactose, gluten) or would like a vegetarian or vegan menu, please make a note of this when making your reservation.

Any requests made after 24 hours before arrival may no longer be taken into account.

We assume no liability in the event of an allergic attack if this has not been reported beforehand.

11. Hut etiquette of the SAC

By making the reservation/booking you agree to the "hut etiquette" and comply with it.



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12. Health status

We ask that you only visit the hut if you are completely healthy physically and mentally. If you become ill during your stay or become ill during the ascent, we only have the bare essentials (first aid case). You are responsible for in case of organising a helicopter transport and in the event of a rescue call 112.

13. Exclusion of Liability

All written and verbal information (e.g. on route, avalanche and weather conditions, route information etc.) is provided by the hut warden of the SAC Hollandiahut with the greatest possible diligence and to the best of their knowledge and experience. However, the hut warden of the SAC Hollandiahut does not assume any liability for the information provided. All decisions made regarding tours, routes etc. are the guest's sole responsibility. Any liability of the hut warden of the SAC Hollandiahut or the SAC for damages of any kind incurred by the guest as a result of information or advice provided is excluded.

14. Applicable Law and Place of Jurisdiction

The General Terms and Conditions of the SAC Hollandiahut are governed by Swiss law. The place of jurisdiction is the municipality in which the hut is located.

City / date: Grächen, 1.1.2025

Hut warden: Christina Stewart and Joel Perreten

The General Terms and Conditions for SAC Huts were approved by the General Assembly on 29 August 2020 and enter into force on 1 November 2020.